



Elite Special Event Tours Terms and Conditions

Elite Special Event Tours - Managing Director: John Cruwys.
ABN 83 101 574 921
Mail: PO Box 954, Pennant Hills NSW 1715
Tel 1300 884 891 Fax 02 9475 5264
Email mail@eliteset.com.au

Elite Special Event Tours, in association with
Tip Top Travel Pty Ltd:
Travel Agents Licence No.2TA4428
Address: Shop 41 Cherrybrook Shopping Village, Cherrybrook NSW 2126
Tel 02 9875 2400 Fax 02 9875 3144

It is important that you read and understand the terms and booking conditions below. Your signature on the booking form will serve as confirmation that you have read, understand and agree to the conditions contained therein.

Deposits

A non-refundable deposit of AUD400 is required to secure your place on tours offered. Passengers wishing to include other destinations and itinerary variations may do so by contacting Elite Special Event Tours. Full payment is due 90 days prior to departure. Any bookings received inside this 90-day period will require payment in full within 7 days.

Payment by credit card

A fee will be charged on the value of the amount being charged to your credit card and will be added to the amount being paid. Fees:

MasterCard & Visa Card	2%;
Diners Club & American Express	4%

Cancellation after full payment will incur the following fees:

Days prior to departure:	Up to 46 days: 25%;
	45-14 days: 50%;
	13-0 days: 100% of tour price

Single travellers

We are unable to 'pair up' solo passengers who seek to share a room. However if we know that another solo passenger of the same gender is interested in sharing, we offer to put you in touch with each other prior to departure. If both agree to twin share accommodation we require written confirmation of that agreement from both parties. If you wish to pursue this offer please mention it to your travel agent so you can be placed on a list at the time of paying deposit. If an opportunity does not arise then the single supplement will apply.

Travel Insurance

It is a requirement that all passengers participating in these tours effect appropriate travel insurance prior to making final payment. Your travel insurance policy must include coverage for cancellation fee. Proof of insurance cover is required to be submitted to Elite Special Event Tours prior to departure.

Documentation

Elite Special Event Tours has taken every precaution to ensure that information and details provided about each tour, and the tour itinerary is correct and accurate.

A considerable amount of pre planning and site inspections has been undertaken by Elite Special Event Tours to ensure that details mentioned in the itineraries meet our high standards. Every effort is made to ensure that details are correct at the time of distribution, however no responsibility or liability is accepted for any errors, omissions, or alterations contained in either documentation or the itinerary.

Price changes

Currency fluctuations, fuel surcharges, changes in airfares, and/or tour costs can happen without notice. It is our intention that any such changes will be advised in advance, however Elite Special Event Tours is not responsible for any increases applied by any of our contracted tour operators, airlines, or hotels, nor for any currency fluctuations. In the event of significant movements in currency exchange rates it may be necessary to apply from time to time a currency surcharge.

Hotels & Flights

Hotels listed in the itinerary are correct at time of publication but are subject to change prior to the tour departure. Flight times are subject to change without notice.

Amendment fees

Any amendments made at the time of reservation incur no charge. Amendments made after payment of deposit may incur an amendment fee of \$50 plus any charges applied by any associated operator.

Termination

No refunds will be applicable to any termination of any reservations or tours due to unforeseen circumstances once the tour has commenced.

Any such claims may be submitted to your insurance provider.

Minimum group size

All tours are costed on a minimum group size of 15 passengers. Should the group number fall below this Elite Special Event Tours reserves the right to make any appropriate adjustments, including cancellation. In the event of cancellation a full refund of all monies paid will apply.

Responsibilities

Airline tickets, bookings, & passports must be in the same name. It is the responsibility of all passengers to ensure that they hold a current passport with a minimum of 6 months validity from your return date of travel, & any visas or documentation necessary, including any recommended vaccinations. It is the responsibility of any passenger to take whatever precaution is necessary to avoid any occurrence of Deep Vein Thrombosis. Elite Special Event Tours does not accept any liability for injury, damage, loss, delay, additional expenses or inconvenience caused either directly or indirectly by force majeure or other events which are beyond our control, or which are not preventable by reasonable due diligence on the part of Elite Special Event Tours. Elite Special Event Tours has exercised due care with its selection of reputable travel operators such as airlines, car companies, hotels, coach companies, tour operators and/or other suppliers. Some of these operators limit & exclude liability in respect of death, personal injury, delay & loss or damage to baggage.

**For further information please call
Elite Special Event Tours on 1300 884 891**